



RULES OF STAY OF THE RECREATIONAL FACILITY

MONTINI

location: Recreational facility "MONTINI", Koniaków 1252A, 43-474 Koniaków, Poland

information: phone no. +48 790 706 806

website: www.montini.pl email: recepcja@montini.pl

The entity running the recreational facility: i-futuro sp. z o.o. KRS 0000792617, NIP 6312686370

These Rules can be found at the "MONTINI" Recreational Facility website and are available during the booking procedure.

§1

1. When booking, the Customer declares that they read these Rules of stay and consider them binding in their relationship with the entity running the Montini Recreational Facility.
2. Any arrangements deviating from the provisions of these Rules and the confirmation of the effective booking must be included in the email confirmation, otherwise considered invalid.
3. The booked dates are binding for both parties (i.e. the Customer and the entity running the recreational facility). If the Customer fails to come for the booked stay, any funds paid by them are non-reimbursable.
4. Payment for the stay is also not reimbursable when the stay is shortened (this pertains to the unused part of the stay).
5. The stay costs are calculated for the Customer on a case-by-case basis and are conditional on the facility type, stay length, date and number of people, the stay price being stipulated when booking clearly and transparently.
6. The price of the stay includes bed linen, access to utilities (including internet), an unattended parking space, a bath towel per person, a hand towel, and a towel for the shower stall. The price includes one set of hygiene products for the stay: soap, shampoo, and toilet paper. Final cleaning is included in the price.
7. The entity running the facility reserves that any damage or loss of the below-mentioned accessories results in the following charges:
 - towel will result in the charge of PLN 100 per piece;
 - bedclothes will result in the charge of PLN 500 per piece;
 - soap/shampoo/body lotion dispensers will result in the charge of PLN 300 per piece.

§2

1. The stay starts at 3pm on the day of arrival and ends at 10am on the last day of stay.
2. At the time of making the reservation (in order to make it effective), you must pay 100% of the reservation value via bank transfer to the EUR-account of i-futuro sp. z o.o. ul. Czajki 3/12, 44-122 Gliwice:

IBAN PL07 1050 1298 1000 0090 8167 6422

SWIFT: INGBPLPW

In the case of reservations made significantly in advance, Montini allows payment in the form of a partial payment of the reservation value, however, the entire amount of the reservation value must be paid no later than 14 days before the start of the agreed stay at Montini.

3. If the Customer cancels a stay at Montini, the value of the paid reservation or part thereof will not be refunded.
4. All formalities related to check-in and settlement for the entire stay must be completed before arrival and check-in.
5. Facility spaces are opened with a code. The access code to the selected recreational facility will be sent to the email address and phone number provided in the contact details shared by the booking person (once the total payment for the stay is made). The access code with the entrance instructions will be sent to the email address (and on the phone number of the booking person) no later than 3pm on the day when the stay starts.
The access code will only be sent after completing the registration card.

§3

1. At the Montini facility, cars and other vehicles can be left in the unguarded upper Montini parking lot, accessible via a municipal road up to the height where the Montini cottages are located, or in the unguarded lower parking lot, located on the right side of the road leading up to Mount Ochodzita and the Montini facility. Details regarding parking and access can be viewed on the facility map available on the main website www.montini.pl.

Due to the limited number of parking spaces at the Montini facility, the steep driveway, and the risk of the customer's vehicle sliding down the mountain, regardless of the vehicle's powertrain, private vehicles are recommended to be parked in the Montini parking lot at the foot of Mount Ochodzita, near the entrance from national road no. 943.

In particular, in the event of adverse weather conditions that prevent the uphill drive, it is necessary to park vehicles in the lower parking lot. In such cases, Montini will provide guests with access to the Montini shuttle bus upon check-in and check-out. Access to the Montini shuttle bus is free of charge upon check-in and check-out. There is no reception at the Montini facility, so guests must notify Montini (by email or phone) at least 2 hours before arrival to arrange the shuttle bus arrival.

Montini for check-in and at least 2 hours before check-out for the Montini shuttle bus departure from the facility.

Shuttle bus arrival is possible during check-in hours, which are between 3pm and 5pm, by arrangement with the Reception, but no later than 5pm.

Shuttle bus departure from the Montini facility is possible between 8am and 10am, also by arrangement with the Reception.

2. The Montini car park has a security barrier with a keyboard for the access code. The car park access code will be sent to the email address and phone number shared in the contact details by the booking person no later than 3pm on the first day of stay.

§4

1. The Montini facilities can be inhabited solely by people checked in by Montini (in the number indicated when booking). An employee or a security guard can enter the chalet/apartment and verify the number of people staying there. For any person exceeding the number indicated when booking, the Customer will be charged the contractual penalty of PLN 400.00 per day.

2. The entity running the facility reserves the right to any justified intervention or to call the Police, the security guards or to terminate the contract with immediate effect with no need to reimburse the paid sum when:

- the quiet hours are violated, i.e. from 10pm to 7am;
- the neighbours get disturbed;
- there is any gross violation of the rules of community life, including but not limited to any aggressive behaviour;
- any property of the entity running the facility and third parties using it gets vandalised and damaged;
- there are any stays with animals in the facility (the facility Rules do not allow any animals; animals are not accepted).

§5

1. During check-in and entry in the facility, the Customer shall be obliged to inspect the condition of the chalet/apartment. The date and time of the first entry in the facility are monitored by the system from the time after the access code to the chalet/apartment is entered by the Customer. Any comments concerning the facility condition, i.e. damage, missing equipment etc. shall be reported immediately to avoid any doubts concerning the time of their occurrence and the responsible party.

2. The Customer shall be held liable for any loss (including e.g. vandalism, damage, missing equipment) caused in the recreational facility, including for those incurred by any people accompanying them as if those were their own.

3. The Customer shall be obliged to redress the loss by paying the costs of its rectification, purchase etc. The parties liable for any losses caused by persons under 18 years old shall be the parents or guardians of the minors and the booking Customer.
4. The Customer shall notify the facility Manager of any loss in the chalet.
5. On the day of arrival, the Montini property requires the presentation of an ID document of the person making the reservation and the recording of the data from the ID document and contact details (if the registration card has not been completed by email), for the purpose and in the manner described in the Privacy Policy of the Montini website.
6. The Customer is obliged to maintain and return the chalet in the same condition in which it was taken over, except for the scope subject to the final cleaning following check-out.
7. The customer is obligated to dispose of all waste to the location indicated in the Montini information materials, available in each chalet.
8. The Montini facility shall not be held liable for any items left in the chalet and vehicles in the non-guarded car park exceeding any general provisions of the applicable law.

§6

1. The Montini facility does not accept animals. The failure to comply with this provision shall result in an extra charge amounting to the paid deposit and the right to terminate the contract with immediate effect with no need to reimburse any paid sum.
2. If a reservation for a stay at Montini indicates that a celebration or special event will be held during the stay, Montini reserves the right to charge a PLN 500 deposit per chalet as a security deposit to cover any damages that may arise as a result of the various celebrations. This deposit is payable in cash to the Property Manager and refunded in cash on the day of check-out, after the Manager has verified that no damages have occurred. Any damage incurred during the stay in the cottage or its jacuzzi, or in the common areas of the Montini property, entitles Montini to retain this security deposit.

§7

1. In the facility, it is absolutely prohibited to use open fire and smoke tobacco.
2. When leaving the chalet/apartment, the Customer should check if all the appliances have been switched off and all the windows and doors are closed.
3. Persons under 18 years old have to be under care of their parents or guardians of minors in the entire facility.
4. In the facility, it is absolutely prohibited to make any bonfires outside any dedicated sites and to use own grills.
5. It is prohibited to bring any dangerous goods which, when used, could threaten the safety, health and life of the facility users.

§8

Any equipment, including bikes, skis, snowboards etc. shall be left in dedicated sites, protected with suitable locks from theft. Do not take them into chalet/apartments.

§9

Some Montini chalets are equipped with a jacuzzi. Before using the jacuzzi, please read the Jacuzzi Regulations, which are available in the information folder in each cottage and on the website www.montini.pl.

§10

1. All complaints should be sent officially by post to the address of the facility where the reservation was made. Montini has 14 days from the date of delivery of the correspondence to consider the complaint.
2. Pursuant to Art. 38(1)(12) of the Consumer Rights Act, the Customer has no right to withdraw from a distance contract, and all issues related to possible resignation or failure to use the booked service are regulated by these regulations.

§11

Any disputes by and between the Owner and the Customer are governed by the Polish law. The parties will attempt at amicable dispute resolution.